

## Credit Card Processing – Provider Detail

Your new ProfitPilot system has the ability to process credit cards directly through the card swipe located on the side of the touchscreen monitor. If you are already processing credit cards through a separate terminal, you can continue to do this, however; many washes prefer integrated card processing as it eliminates hardware at the counter, reduces the processing steps for the cashier, reduces errors and speeds up transactions by authorizing through the Internet instead of a phone line.

To setup integrated card processing, you'll need to establish a merchant account that will process through a specific payment gateway. Because ProfitPilot is a web based application, all credit transactions must go through the gateway. There are many gateways available, and ProfitPilot has chosen to integrate with the ones listed below.

Certain types of equipment, such as the automated pay station and RFID system, **DO** require the use of a specific gateway. If you don't have these systems, you can choose any provider below. If you have **one** of these systems, use the provider indicated. If you have **both** of these systems you will need to establish two merchant accounts.

- **Mercury Payment Systems** – Setup the merchant account and gateway together. Provide free rate quotes for comparison. Works for ProfitPilot and is the **ONLY** provider for the RFID system. If you are using the RFID, you must establish a merchant account through Mercury in order to accept credit card payments. Please contact Kyle Ouzts at 970-385-2703 or [kouzts@mercurypay.com](mailto:kouzts@mercurypay.com)
- **X-Charge** - Setup the merchant account and gateway together. Provide free rate quotes for comparison. ProfitPilt only. Contact Mike McKendrick 1-888-427-2260 x310 or email [mike.mckendrick@acceleratedpay.com](mailto:mike.mckendrick@acceleratedpay.com)
- **Authorize.net** – Click the link on the Support page of [www.autopilotcontrols.com](http://www.autopilotcontrols.com) website to setup the merchant & gateway account together. Works for ProfitPilot only.
- **Century Bankcard** - They will setup the merchant account and can process through the Authorize.net gateway. Provide free rate quotes for comparison. Works for the ProfitPilot POS system only. Please contact Chris Alvarez 1-888-304-9636 x249 or [calvarez@centurybankcard.com](mailto:calvarez@centurybankcard.com)
- **First Financial Merchant Services** – They will setup the merchant account and can process through either the E-xact or Authorize.net gateway. Provide free rate quotes for comparison. This solution will work for the ProfitPilot POS system and HTK's (on the Exact gateway). Please contact Emilio Jean-Louis at 954-547-4069 or [Emilio@FFUSA.net](mailto:Emilio@FFUSA.net)
- **Frontstream Payments** - They will setup the merchant account and gateway together. Provide free rate quotes for comparison. Works for ProfitPilot and HTK's but must process on the E-xact gateway. Please contact Jordi DeJoseph at 1-800-724-7000.
- **Meridian Payment Systems** - They will setup the merchant account and can process through either the E-xact or Authorize.net gateway. Provide free rate quotes for comparison. This solution will work for the ProfitPilot POS system and HTK's (on the Exact gateway). Please contact Kevin Hodes at 972-731-0807 or [kevin@swpit.com](mailto:kevin@swpit.com)

### EXISTING MERCHANT ACCOUNTS

If you already have an existing merchant account in place, you can have them change your account setup to process through either the E-xact or Authorize.net gateway.

**Authorize.net Gateway.** Visit [www.autopilotcontrols.com](http://www.autopilotcontrols.com) website, click on the Support page and follow the link under credit card processing to setup a gateway **ONLY** account. If you already have an existing merchant account, please have your information handy as you will need it during the application process. You will also need to notify your merchant provider with your Authorize.net gateway information so they can update your account to process through this gateway.

**E-xact Gateway** can be reached at 1-877-303-9228 or [www.e-xact.com](http://www.e-xact.com)